

Patent  
249/178 (prev. 6646-114N7)CLEAN VERSION:

Sub F2> 50. (Twice Amended) A method for controlling voice-data communications via an automated control system for use with a communication facility including remote terminals for individual callers, wherein said remote terminals include a digital input device for providing digital responsive signals, said method comprising the steps:

E1 interfacing a call from said individual caller to the automated system;

receiving data entered by said individual caller including two forms of distinct identification data including caller customer number plus one other form of identification;

testing at least certain of said data entered by said individual caller against a file including negative data;

prompting said individual caller via a voice generator to enter additional data;

transferring the call from said individual caller to an attended terminal; and

displaying at the attended terminal, at least a portion of the data entered by said individual caller including at least a portion of the caller customer number.

Sub 51. (Amended) A method as defined in claim 50, further comprising the step of:  
further testing callers with respect to a limit on use with respect to each individual caller.

REMARKS

This amendment is responsive to the Office Action dated December 18, 2001.